

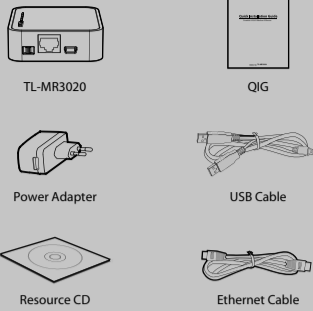
Quick Installation Guide

Portable 3G/4G Wireless N Router

MODEL NO. TL-MR3020

71106503718

Package Contents



System Requirement

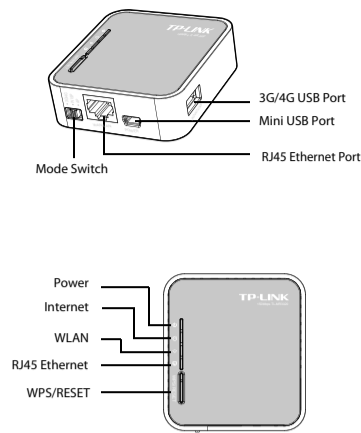
The following operating systems are supported:

- Windows XP
- Windows Vista
- Windows 7
- Windows 98
- Windows 2000
- Windows 2003
- Windows Me
- Mac
- Linux

The following browsers are supported:

- Internet Explorer
- FireFox
- Safari
- Chrome

1 Physical Description



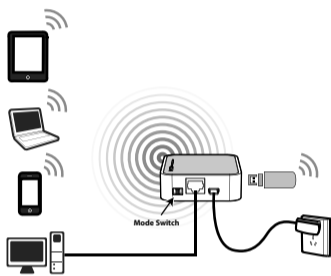
Item	Description
3G/4G USB Port	This port is used to plug a 3G/4G modem/card into.
Mini USB Port	This port is used to connect the provided power adapter.
RJ45 Ethernet Port	This port can be LAN or WAN port depending on the working mode.
Mode Switch	This button is used to switch the working mode of the Router.
WPS/RESET	To use WPS function, please push the button for less than 5 seconds, and then the WPS LED will flash; to reset the Router, please push the button for at least 10 seconds.

Item	Status	Description
Power	Solid	The Router is on.
	Off	The Router is off.
Internet	Solid	The Router is connected to the Internet, but there is no data being transferred.
	Flashing	The Router is transferring data.
WLAN	Solid	Wi-Fi is enabled.
	Flashing	There is data being transferred through Wi-Fi.
RJ45 Ethernet	Solid	The Ethernet port is connected, but there is no data being transferred.
	Flashing	The Ethernet port is transferring data.
RJ45 Ethernet	Off	The Ethernet port is not connected.

2 Hardware Connection

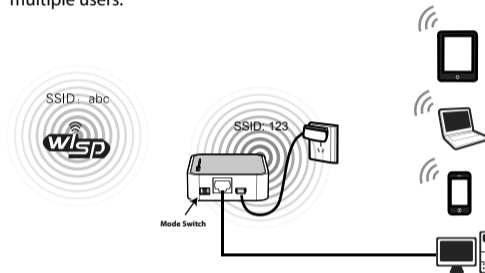
3G/4G Router Mode (Default)

In this mode, the TL-MR3020 is connected to a 3G/4G USB modem and wirelessly share the 3G/4G mobile connection to multiple users.



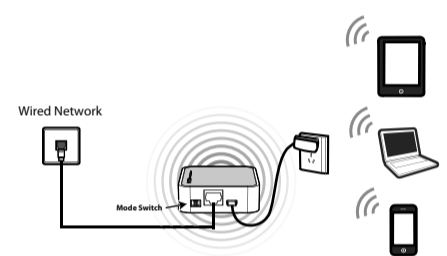
WISP Client Router Mode

In this mode, the TL-MR3020 is wirelessly connected to the WISP (Wireless Internet Service Provider) and share the Internet with multiple users.



Standard AP Mode

In this mode, the TL-MR3020 is connected to a wired network and transforms the wired Internet access into wireless so that multiple users can share the Internet.



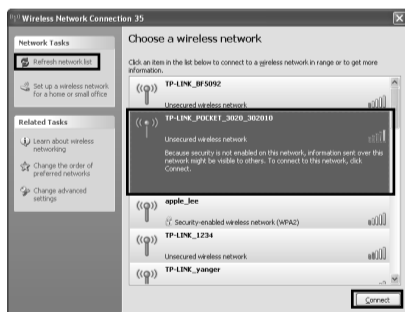
- NOTE:**
1. TL-MR3020 can be powered by Power Adapter or laptop/PC through the USB cable.
 2. TL-MR3020 will restart automatically after you turn the Mode Switch.

3 Connect to Network

Here we take **Wireless Network Connection** as example, please make sure your device is wirelessly enabled.

For Windows XP

1. Click the icon at the bottom of your desktop.
2. Click **Refresh network list**, and then select the SSID (wireless network name) of TL-MR3020. Click **Connect**.



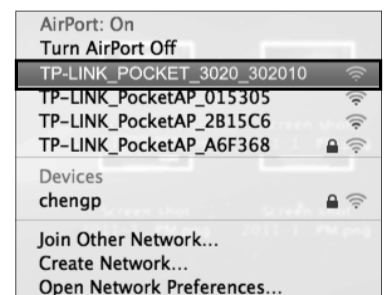
For Windows 7

1. Click the icon at the bottom of your desktop.
2. Click refresh button and then select the target network. Click **Connect**.



For MAC OS

1. Click the icon at the right top of your desktop.
2. Make sure the status of Airport is On, and then select the SSID (network name) of TL-MR3020 and click it.



- NOTE:**
1. The default SSID of the network is **TP-LINK_POCKET_3020_XXXXXX**. (The XXXXXX is the last six characters of the Router's MAC address.)
 2. The pre-encryption of TL-MR3020 is written on the product label, please refer to it when you connect to the wireless network.

4 Router Configurations

1. Open a web browser, type **192.168.0.254** in the address field, and press **Enter**. At the prompt, enter the default **User Name** and **Password: admin**. Click **OK** to enter the Router's management page.
2. After a successful login, please configure the Router according to the working mode you choose.

NOTE: For your convenience, TL-MR3020 will keep the following two items when you switch the working mode:

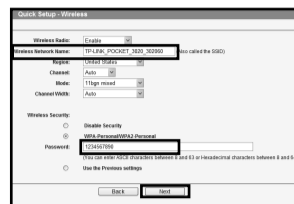
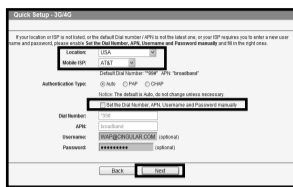
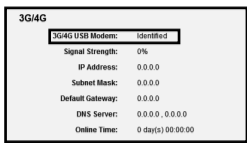
1. WAN information (Internet information), such as the User name and Password of 3G/4G ISP and PPPoE, the Dynamic IP address setting, etc.
2. Wireless settings, such as SSID (Wireless Network Name), Key Type and Password.

(To be continued)

4 Router Configurations (Continued)

3G/4G Router Mode

- Go to **Status** and check the 3G/4G status. When the 3G/4G USB Modem is identified, go to the next step.
- Choose the Internet Access type, and then click **Next**. Here we recommend **3G/4G Only**.
- Select your **Location** and **Mobile ISP**. Then click **Next**.
- Set your wireless parameters. It's recommended that you edit the following two items, and then click **Next**.
- Click **Reboot** to make the settings take effect.



- Go to **Quick Setup** and click **Next**.

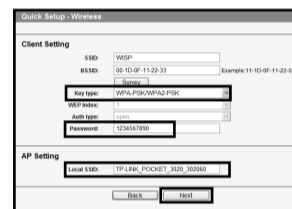
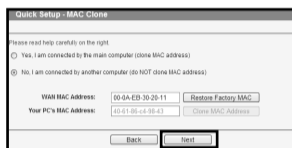


NOTE:
If you can't find your location in the pull-down menu, please tick "Set the Dial Number, APN, Username and Password manually" to manually set them according to the information your 3G/4G ISP provides.

NOTE:
After the rebooting, please reconnect to the network according to **Step 3 Connect to Network**.

WISP Client Router Mode

- Go to **Quick Setup** and click **Next**.
- If **Dynamic IP** is selected, set the **MAC Clone** page and click **Next**.
- Click **Survey** button to find the available wireless networks.
- The SSID and BSSID will be automatically filled into the wireless setting figure. Choose the **Key type** and fill in the **Password** according to the target wireless network. Set the Local SSID as your local wireless network name. Then click **Next**.



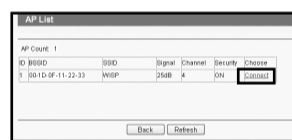
- Choose your WAN Connection Type and click **Next** to continue. Usually we use **Dynamic IP** as the WAN Connection Type.



- If **Static IP** is selected, please enter the **IP Address** and **Subnet Mask** given by your WISP. Then click **Next**.



- Select the target wireless network and click **Connect**.



- Click the **Reboot** button to make your wireless configuration take effect and finish the Quick Setup. (You're recommended to go to **Wireless > Wireless Security** to set up the wireless security.)



NOTE: After the rebooting, please reconnect to the network according to **Step 3 Connect to Network**. If Wireless Security is enabled, you need to enter the password you've just set to successfully finish the connecting.

AP mode

There are four types of sub-mode under AP mode: Access Point(AP), Repeater, Bridge and Client. You can directly use its default mode Access Point without any further configuration after plugging the WAN cable into the Ethernet Port. While, if you want to use the other three modes, please refer to the User Guide included on the resource CD for their detailed configuration.

Troubleshooting

T1. What should I do if I don't know or forget my login password?

- Restore the Router's configuration to its factory default settings. With the Router powered on, press and hold the **WPS/RESET** button on the rear panel for 8 to 10 seconds before releasing it.
- Use the default user name and password: **admin, admin**.
- Try to configure your Router once again by following the previous step of this QIG.

T2. What should I do if I cannot log in the web-based management page after I have successfully connected the Router?

You need to configure your PC(s) to "Obtain an IP address automatically" and "Obtain DNS server address automatically".

As for this, please follow the instructions below.

- For Windows XP:
Click **Start -> Control Panel -> Network and Internet Connections -> Network Connections**.
For Windows 7:
Click **Start -> Control Panel -> Network and Internet -> View network status and tasks -> Change adapter settings**.
For Windows Vista:
Click **Start -> Control Panel -> Network and Internet -> View network status and tasks -> Manage network connections**.

- Right-click "**Local Area Connection**", and then click "**Properties**".
- Select "**Internet Protocol (TCP/IP)**" in Windows XP/2000 or "**Internet Protocol Version 4 (TCP/IPv4)**" in Windows Vista/7. Then click "**Properties**".

- Select "**Obtain an IP address automatically**" and "**Obtain DNS server address automatically**". Then click "**OK**".

T3. What should I do if I cannot get Internet access with an identified 3G/4G USB modem?

- Please insert a suited SIM/UIM card into the 3G/4G USB modem correctly.
- Please plug your 3G/4G USB modem directly into your PC and disable the PIN verification via modem utility.
- Please verify that your Internet connection is working on your PC.
- Ask your ISP for the latest dial number and APN, correct the pre-set information manually.

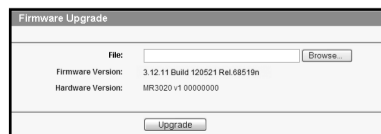
T4. What should I do when the "Unknown Modem" message displays?

- Please go to our website: www.tp-link.com, click the tab "Support" and select "3G/4G USB Modem Compatibility List". Then please check and make sure that your 3G/4G USB modem is on the compatibility list.
- If your 3G/4G USB modem is on our list but the Router shows "Unknown Modem", please go to our website to download the latest firmware or bin file and upgrade the Router.

- If the latest firmware or bin file cannot support your modem, please contact our technical support.

T5. How to update the firmware?

- We're continuously testing newly emerged 3G/4G modem worldwide to provide the best compatibility between our 3G/4G Router and the 3G/4G USB modems. To enjoy the best user experience, we strongly suggest that you download the latest firmware from our website: <http://www.tp-link.com/en/support/download/>
- Choose menu "**System Tools -> Firmware Upgrade**", and then you can update the latest version of firmware for the Router on the following screen.



Technical Support

- For more troubleshooting help, go to <http://www.tp-link.com/en/support/faq>
- To download the latest Firmware, Driver, Utility and User Guide, go to <http://www.tp-link.com/en/support/download>
- For all other technical support, please contact us by using the following details:

Global Tel: +86 755 26504400 E-mail: support@tp-link.com Service time: 24hrs, 7 days a week	Australia & New Zealand Tel: +61 2 9387 5465 E-mail: support@tp-link.com.au Service time: 24hrs, 7 days a week
Singapore Tel: +65 62840493 E-mail: support.sg@tp-link.com Service time: 24hrs, 7 days a week	UK Tel: +44 (0) 845 147 0017 E-mail: support.uk@tp-link.com Service time: Monday to Friday 9:00 AM to 5:00 PM, 2:00 PM to 6:00 PM
France Tel: +33 (0) 820 800 860 (French service) E-mail: support.fr@tp-link.com Fee: 0.118 EUR/min from France Service time: Monday to Friday 9:00 AM to 6:00 PM (Except French Bank holidays)	Italy Tel: +39 02 66987799 E-mail: support.it@tp-link.com Service time: Monday to Friday 08:00 AM to 08:00 PM
USA/Canada Toll Free: +1 866 225 8139 E-mail: support.usa@tp-link.com Service time: 24hrs, 7 days a week	Ukraine Tel: +380 505 508 E-mail: support.ua@tp-link.com Service time: Monday to Friday 14:00 PM to 22:00 PM
Malaysia Tel: +603 8875465 (1300 888PLINK) E-mail: support.my@tp-link.com Service time: 24 hrs a day, 7 days a week	Brazil Toll Free: 0800-770-4337 (Portuguese Service) E-mail: support.br@tp-link.com Service time: Monday to Saturday 08:00 AM to 08:00 PM
Turkey Tel: +90 312 46987799 E-mail: support.tr@tp-link.com Service time: Monday to Friday 9:00 AM to 6:00 PM, GMT+1 or GMT+2 (Daylight Saving Time in Germany)	Indonesia Tel: +62 (0) 21 6259 135 E-mail: support.id@tp-link.com Service time: Monday to Friday 9:00 - 12:00, 13:00 - 18:00 *Except public holidays
Poland Tel: +48 (0) 801 080 618 / +48 22 721563 (if calls from mobile phone) E-mail: support.pl@tp-link.com Service time: Monday to Friday 9:00 AM to 5:00 PM, GMT+1 or GMT+2 (Daylight Saving Time in Hesse)	Russian Federation Tel: +7 (495) 754-55-60 E-mail: support.ru@tp-link.com Service time: from 10:00 to 18:00 (Moscow time) *Except weekends and holidays in Russian Federation
Germany/Austria Tel: +49 1805 875465 (German Service) E-mail: support.de@tp-link.com Fee: 0.14 EUR/min from the German fixed phone network and up to 0.42 EUR/min from mobile phone Service time: Monday to Friday 9:00 AM to 6:00 PM, GMT+1 or GMT+2 (Daylight Saving Time in Germany)	Switzerland Tel: +41 (0) 848 800998 (German Service) E-mail: support.ch@tp-link.com Fee: 8 (000) 250-55-60 (toll-free call from any RF region) Service time: Monday to Friday 9:00 AM to 6:00 PM, GMT+1 or GMT+2 (Daylight Saving Time in Germany)